Patient Safety April 2017 Update

**Patient Safety Zone (TURAS)**

As from 10 April 2017, NHS Education for Scotland's Patient Safety educational resources has moved to the digital platform TURAS, all our materials can be found under 'Patient Safety Zone' [patientsafety.nes.nhs.scot](mailto:patientsafety.nes.nhs.scot) Please note the QI Hub is no longer available.

If you have any questions, please do not hesitate to contact [catrina.gordon@nes.scot.nhs.uk](mailto:catrina.gordon@nes.scot.nhs.uk)

**Healthcare Associated Infections**

*Coming soon* - The **Scottish Infection Prevention and Control Education Pathway**, a clear staged pathway of contemporary HAI education to enable staff to continuously improve their knowledge and skills around Infection Prevention and Control and firmly align with the National Manual for Infection Prevention and Control. This pathway will provide flexible access to learning for all health and care staff and undergraduate students as appropriate to their role by adopting a modular structure. The content is contemporary and suitable for wide multi-professional clinical and non-clinical audiences, in all health and social care settings.
For further information, click [here](#)

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**Knowledge Services**

Final countdown to the new improved search to find articles, books and journals on The Knowledge Network [www.knowledge.scot.nhs.uk](http://www.knowledge.scot.nhs.uk). Find a link to test the new search and dates for demos [here](#) or just go and try it out after go live on the 27th March. Use the search to make the most of the subscriptions provided by NES (£2.8m) for everyone in health and social care. Evidence summaries to support decisions and keep patients safe available on the [Point of Care](#) page.

For more information contact [knowledge@nes.scot.nhs.uk](mailto:knowledge@nes.scot.nhs.uk).

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**Pharmacy**

Pharmacy Quality Roadshow workshops, developed in collaboration with NES, HIS, the RPS, CPS, The ALLIANCE, Yellow Card Centre Scotland, and NHS health boards are running from November 2016 to June 2017. The Roadshows aim to raise awareness of changes to legislation in relation to inadvertent dispensing errors and to support the implementation of Quality Improvement methods; in particular, the implementation of, and learning from, the Safety Climate Survey. Bringing pharmacy teams together to discuss current and future practice in relation to reporting and learning from error, they also provide the opportunity to use quality improvement tools to support positive changes in practice.

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**Quality Improvement**

**Quality Improvement Zone**

As from 10 April 2017, NHS Education for Scotland’s Quality Improvement learning resources has moved to the QI Zone [QIZone.nes.nhs.scot](http://QIZone.nes.nhs.scot) on our new digital platform, Turas and the existing QI Hub will be phased out. Existing Healthcare Improvement Scotland materials will be moving to their new resource, the ihub [www.ihub.scot](http://www.ihub.scot)

The Turas QI Zone will be open to everyone and will offer significant benefits over the
existing site. One key benefit is that if you choose to register using the link in the QI Zone you will be able to create and update your own personal learning record, keeping details about all your training and development in one place.

**The Quality Improvement (QI) Workforce Development Tool** is an online system designed to allow individuals working in Health and Social Care Partnerships to assess their own levels of capability and confidence in a range of areas of expertise relating to QI.

The system also allows users to record information about the team roles they have performed on QI initiatives/projects, and any formal professional development they have undertaken that has contributed to their skills in QI.

Boards and national partners can generate reports that provide an overall picture of QI capability and confidence in their organisation, and across NHS Scotland. Anonymised information is available at national level to then help us indentify any key areas for development and plan national programmes.

The National Quality Improvement Workforce Development Tool is accessible via ATHENS login details at [www.qiwfdevtool.nes.scot.nhs.uk/](http://www.qiwfdevtool.nes.scot.nhs.uk/)

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**Research, Development & Evaluation**

**SkIRC – A New Educational Research and Innovation Collaborative**

NES has recently brought together its well-established and internationally-recognised research and innovation teams in the inter-related fields of patient safety, clinical skills and simulation, human factors/ergonomics, quality improvement and implementation sciences to form a new entity: the **Safety, Skills and Improvement Research Collaborative (SKIRC)**. The new collaborative provides an exciting opportunity for closer joint working, sharing of learning and ideas, and undertaking educational research with other partners, including NHS Boards and Higher Education Institutions.

**‘Always Events’ – Linking Person-Centredness and QI?**

The SKIRC team has just completed a Health Foundation-funded 1-year pilot project on linking the person-centred ‘Always Events’ concept with Quality Improvement (QI) activity.
The project goal was to test and evaluate if diverse groups of care teams across NHS Scotland can capture and theme feedback from patients and clients on what they would always like to happen when they interact with care services and then link delivery of these ‘always events’ to a QI process to meet patient and staff expectations. The full report and related educational resources can be accessed here.

**MoRISS – A Safety Checklist for the GP Work System**

The 'Monitoring Risk and Improving System Safety' (MoRRIS) Checklist Tool for the general medical practice working environment was developed by NES in 2016 and recently underwent more testing and re-design in a joint project with NHS Ayrshire and Arran and Healthcare Improvement Scotland. The new tool should be of strong interest to NHS Boards and GP Quality Clusters, as well as innovative GP teams keen to proactively and routinely monitor the identification of practice hazards and implement improvements to minimise risks to patients, visitors, staff and the practice reputation. More information on the tool can be accessed here, while it should also be of interest to other primary care professions who may wish to explore the potential to adapt it for their own working environments.

If you would like further information on any of the above, please contact Paul Watson ([paul.watson@nes.scot.nhs.uk](mailto:paul.watson@nes.scot.nhs.uk))